

Request for Expression of Interest (REoI) for selection of professional agency for Development and Implementation of  
ERP Solution at State Infrastructure and Industrial Development Corporation of  
Uttarakhand Limited (SIIDCUL), Uttarakhand.

Pre-Bid Clarifications

NIT No.: 49/SIIDCUL/2020

S.No	Page/Clause No.	Clause	Query	SIIDCUL Response
<b>Hard Shell Technologies Pvt. Ltd.</b>				
1	Page 9 / 4. Criteria for Short listing	<b>Financial Turnover</b> The firm should have a minimum average annual turnover of INR 25 crore from IT /ITes services in the previous three financial years (FY 2016-17, 2017-18 & 2018-19) or(FY 2017-18, 2018-19 and 2019-20)	Kindly provide relaxation in Turnover Criteria from 25 Crs. So that the bid can be more competitive.	No Change
<b>Agarwal Pte Ltd</b>				
2	NA	NA	I am keen to participate in the pre-tender meeting for the selection of professional agency for development and Implementation of ERP Solution, as attached. Please send me the link to attend the meeting.	Pre-Bid Meeting Link Shared With User
<b>INTERLACE INDIA PRIVATE LIMITED</b>				
3.	NA	NA	With reference to the above mentioned Expression of Interest, we wish to inform you that our representative is unable to attend the pre-bid meeting this week <b>due to COVID-19 pandemic</b> . We would be very obliged if you can arrange for an online meeting/Video Conferencing. We humbly request you to share with us a virtual link.	Pre-Bid Meeting Link Shared With User
<b>East India Udyog Ltd</b>				
4.	Page no. 9-10/4. Criteria for Short listing,	<b>Certifications:</b> The bidder should have a valid ISO 9001:2015 (Quality Management System), ISO 27001:2013 (Information Security) and CMMi Level 3 & above certification as on date of submission of this bid.	Request to delete the ISO 27001:2013 (Information Security) as it is not required since Security Audit of application will be conducted and this will restrict to bidders for participations. Hence, we would request you to kindly amend the clause as "The bidder should have a valid ISO 9001:2015 (Quality Management System) and CMMi Level 3 & above certification as on date of submission of this bid".	No Change
<b>Virtual Galaxy Infotech Pvt. Ltd.</b>				
5.	Page no. 9-10/4. Criteria for Short listing,	<b>Certifications:</b> The bidder should have a valid ISO 9001:2015 (Quality Management System), ISO 27001:2013 (Information Security) and	We request you to <b>remove CMMi Level 3 &amp; above certification criteria</b> and allow healthy competition.	No Change

		CMMi Level 3 & above certification as on date of submission of this bid.		
<b>CSM Technologies Pvt Ltd</b>				
6.	Page No. 3/ Instruction to bidders for Online Bid Submission	<b>Instruction to bidders for Online Bid Submission:</b> Online bids, ready for submission/upload, shall include bidding document, scanned copy of Cost of bidding document, Earnest Money Deposit & all the supporting Documents in support of qualification other than rates filled by the bidder in BOQ.	We understand, As this is EOI stage, bidder doesn't require to quote rates. Kindly confirm.	Bidder doesn't require to quote rates at EoI stage.
7.	Page No. 6/ About SIIDCUL	SIIDCUL has developed 7 world Integrated Industrial Estate (IIEs) facilitating and promoting industrial and economic development. These IIEs have industrial, Institutional, commercial and residential facilities incorporated within, ensuring access to hospital, schools, banks, malls and hotels.	Please clarify if the proposed ERP application is to be implemented across all these 7 Integrated Industrial Estate (IIEs). Kindly clarify which all entities of SIIDCUL shall be covered under this ERP Implementation.	SIIDCUL is a single entity with one Head Office and 7 Regional Offices at present.
8.	Page No. 7/2.5 Existing Software Details	BPMS, HRMS, File Tracking System, Tally	Please specify the technical specification of these existing software.	Please refer annexure II
9.	Page no. 9/4. Criteria for Short listing,	<b>Financial Turnover:</b> The firm should have a minimum average annual turnover of INR 25 crore from IT / ITes services in the previous three financial years (FY 2016-17, 2017-18 & 2018-19) or (FY 2017-18, 2018-19 and 2019-20)	Any prospective bidder should be financially sound to deliver a project of such magnitude. Therefore, we request to raise the turnover benchmark.  The firm should have a minimum average annual turnover of INR 35 crore from IT / ITes services in the previous three financial years (FY 2016-17, 2017-18 & 2018-19) or (FY 2017-18, 2018-19 and 2019-20)	No Change
10	Page no. 9 /4. Criteria for Short listing,	<b>Bidder's Experience:</b> The Bidder should have experience following areas in the last 05 years: <input type="checkbox"/> Minimum two projects of similar nature not less than the INR 01 Crore (Similar nature projects are defined as ERP solutions developed for Private organization/ Government/ PSUs etc.)	The Model RFP published by MeitY, Government of India, states that "similar" work experience should be with references to domain, sector or industry and functional area of scope of work. Also anything more specific than this requirement, may result in restricting competition. In any case, at least 8 potential bidders attending pre-bid conference should qualify." Therefore, we request to expand the definition of similar experience and not limit it to ERP solutions only. Any bidder who has experience of large scale software solution development and implementation should be allowed to participate. Again, such large projects generally have Operation and maintenance phase of 5 or more years. Therefore, in addition to completion certificate, ongoing certificates should also be considered.  <b>Bidder's Experience:</b> The Bidder should have experience	At this stage may be considered  Bidders Experience: No change

			<p>following areas in the last 05 years: Minimum two projects of similar nature not less than the INR 10 Crore (Similar nature projects are defined as ERP solutions or large scale software solutions developed for any Government organizations / PSUs etc.)</p> <p>Completion/On-going certificates from the client/ Work Order and Self-Certificate of Completion/On going</p>	
11	Page No. 14/ FORM – 2	Financial Capacity of the Bidder	<p>To be in line with the above suggested clause with regard to turn over, request to modify this form. Financial Turnover</p> <p>The firm should have a minimum average annual turnover of INR 35 crore from IT / ITes services in the previous three financial years (FY 2016-17, 2017-18 &amp; 2018-19) or (FY 2017-18, 2018-19 and 2019-20)</p>	No Change
12	Page 17/ FORM –5	Hardware and System Software Requirement	Kindly specify the total number of users who will be using the ERP application.	Total No. of Internal user-200 approx Total No. of External user-3000 approx.
13	Page 17/ FORM –5	Hardware and System Software Requirement	Kindly specify the total number of concurrent users	Cannot be specified
14	Page 17/ FORM –5	Hardware and System Software Requirement	We assume the proposed application shall be hosted at state data centre and the infrastructure required for hosting will be procured by client. Kindly confirm.	May be hosted at state data center or SIIDCUL Premises
<b>HIGHBAR TECHNOCRAT LIMITED</b>				
15	Page No. 2/ NOTICE INVITING EoI	The bidder will be selected as per QCBS method (80:20) in accordance with the procedures of Uttarakhand Procurement Rules, 2017 along with all subsequent amendments.	Bidder understands that QCBS criteria is applicable at RFP stage. We request department to confirm the same.	QCBS criteria is applicable at RFP stage.
16	Page No. 8 / 3. Scope of Work	SIIDCUL Services	We request department to provide information about SIIDCUL services to be considered for the scope.	Please refer the Annexure-1
17	Page 17 / FORM –5	Hardware and System Software Requirement Proposed platform for ERP solution	We understand that Proposed ERP solution is to manage existing business with best industry practice and proven solution. It is better served by COTs (Commercial Off The Shelf) product. So proposed solution should be a COTs product only. We request department to confirm.	Bidder will propose ERP platform at the stage of EoI. It would be discussed/clarified at RFP stage which platform will be allowed/Not Allowed /preferable
18	Page 17/ FORM –5	Hardware and System Software Requirement Proposed platform for ERP solution	Proposed Hardware Configuration required for Platform: We understand that department requires hardware configuration & Estimated Cost proposed Hardware Configuration.	May be hosted at state data center or SIIDCUL Premises.

			<p>We request department to confirm which type of hardware to be considered.</p> <p>1) On premise [Data Center (DC) &amp; Data Recovery (DR)] - Where department will be provided the space, network and will be managed by department after support period is over.</p> <p>2) On Cloud [Data Center (DC) &amp; Data Recovery(DR)] - Where ERP is hosted at Ministry of Electronics &amp; Information Technology (Meity) approved Cloud Data Center and Hardware maintenance operation is managed by Cloud Service Provider (CSP) and ERP maintenance is managed by Implementation Partner (Professional Agency)</p>	
19	Page 17 / FORM -5	Hardware and System Software Requirement	<p>Proposed Hardware Configuration required for Platform:</p> <p>We request department to provide "Total Users &amp; Concurrent Users" who will use ERP system.</p>	<p>Total No. of Internal user-200 approx</p> <p>Total No. of External user-3000 approx.</p> <p>Concurrent Users can not be specified.</p>
<b>Evon Technologies P. Ltd</b>				
20	Page No. 9 / 4. Criteria for Short listing	<p><b>Financial Turnover</b></p> <p>The firm should have a minimum average annual turnover of INR 25 crore from IT / ITes services in the previous three financial years (FY 2016-17, 2017-18 &amp; 2018-19) or (FY 2017-18, 2018-19 and 2019-20)</p>	<p>We kindly request you to please revise the criteria for shortlisting bidders as this will restrict the entry of local MSMEs and Start Ups and will only benefit organizations outside the state of Uttarakhand. Technically and in accordance with the CVC guidelines (vide Office Memorandum No. 12-02-1-CTE-6 Dated 17th Dec 2002 Section 3.(i) a company is considered fully qualified if its Avg. Annual Turnover is equal to or more than the Total Tender Value divided by Total Duration of the tender. Now, if we assume that the total duration of the project is one year and tender value is Rs. 100 then a company having Rs. 100 average turnover should be allowed to participate.</p>	<p>No Change in average annual turnover and bidder's experience however eligible MSME units may be given benefit as per GO NO. 1542/VII-3-19/143-Industry/2003 dated 20th August 2019</p>
21	Page No. 9 / 4. Criteria for Short listing	<p><b>Bidder's Experience:</b></p> <p>The Bidder should have experience following areas in the last 05 years:</p> <p><input type="checkbox"/> Minimum two projects of similar nature not less than the INR 01 Crore (Similar nature projects are defined as ERP solutions developed for Private organization/ Government/ PSUs etc.)</p>	<p>In accordance with the provisions of Uttarakhand Government Order No. 1542/VII-3-19/143-Industry/2003 dated 20th August 2019, the eligible bidders (enterprises) are exempted from applicability of qualification criteria related to Financial Turnover and Past Performance. (GO attached)</p>	
22	Page No. 9-10 / 4. Criteria for Short listing	<p><b>Certifications:</b></p> <p>The bidder should have a valid ISO 9001:2015 (Quality Management System), ISO 27001:2013 (Information Security) and CMMi Level 3 &amp; above certification as on</p>	<p>he bidder is supposed to have both ISO and CMMI Level 3 certifications.</p> <p>We request you to kindly relax this restriction to either ISO or CMMI</p>	

		date of submission of this bid.	Level 3 certification, and not both.	
<b>Ernst &amp; Young LLP</b>				
23	Page No. 7 / 2.4 Existing Hardware Specifications	Existing Hardware Specifications	We understand that SIIDCUL have already procured 3 servers, requesting you to please confirm the location of servers i.e. are they physical server located in SIIDCUL office or State Data Centre or Govt. Cloud.	SIIDCUL Premises
24	Page No. 7 / 2.4 Existing Software Specifications	BPMS: • Land Allotment Process for Investors • Other Services Provided by SIIDCUL for Industrial, Residential, Commercial and Institutional Plots.	Requesting you to please share the technical specifications of existing system i.e. Technology, Database and Integrations if any. • We understand that existing systems are already operational, so please confirm the scope whether we need to integrate the existing systems or develop new system. • In case of developing new system then please provide volume of digitization and migration required • Please confirm that whether any GIS services are required. • Requesting you to please share the list of other services provided by SIIDCUL which needs to be delivered as a part of this opportunity	Please refer annexure II  • Need to develop new system.  • Volume of digitization Approx-50 GB.  • No GIS services required. Only integration with GIS is required.  • Please refer annexure-1
25	Page No. 7 / 2.4 Existing Software Specifications	HRMS: • Employee information • Leave management • Tour Management • Salary Slip Generation	• Requesting you to please share technical specifications of existing system i.e. Technology, Database and Integrations if any. • We understand that existing systems are already operational, so please confirm the scope whether we need to integrate the existing systems or develop new system. • In case of developing new system then please provide volume of digitization and migration required.	• Please refer annexure II  • Need to Develop new system  • Approx 30 GB
26	Page No. 9 / 4. Criteria for Short listing	<b>Financial Turnover</b> The firm should have a minimum average annual turnover of INR 25 crore from IT / ITes services in the previous three financial years (FY 2016-17, 2017-18 & 2018-19) or (FY 2017-18, 2018-19 and 2019-20)	Based on our understanding, complexity & criticality of the key initiative, we request department to consider changing the average annual turnover of INR 50 Crore from IT / ITes services in previous three financial years i.e. (FY 2016-17, 2017-18 & 2018-19) or (FY 2017-18, 2018-19 and 2019-20)	No change.
27	Page 17/ FORM –5	Proposed Hardware Configuration required for platform	• We understand that as a part of response we need to provide hardware sizing only.  • Requesting you to please provide below requested information for hardware sizing o Total number of registered users	• Total No. of Internal user-200 approx. Total No. of External user-3000 approx.

			<ul style="list-style-type: none"> <li>o Total number of concurrent users</li> <li>o Total Number of Integrations Required</li> <li>o Total Number of records / documents to be migrated / integrated</li> <li>o Total number of databases along with their size to be migrated / integrated</li> </ul>	<ul style="list-style-type: none"> <li>• Can not be specified</li> <li>• Please refer Annexure II</li> <li>• Number of records/files can be provided at RFP stage.</li> <li>• at RFP stage.</li> </ul>
<b>Wipro Limited</b>				
28	Page No. 8 /3. Scope of Work	1.SIIDCUL Services	What is covered under this SIDCUL Services ? we need detailing whether it will be addressed by Which module or components of SAP cannot comment	Please refer Annexure-1
29	Page No. 8 /3. Scope of Work	9.Dak & Dispatch Management System	This is part of Non-ERP; will customer be ready for Bespoke development?	Can be considered
30	Page No. 8 /3. Scope of Work	12.Grievance & Query Management System	This is part of Non-ERP, will customer be ready for Bespoke development?	Can be considered
31	Page No. 8 /3. Scope of Work	13.RTI Management System-	This is part of Non-ERP, will customer be ready for Bespoke development or is customer ready for SAP-Legal Case Management Module implementation here?	Can be considered
32	Page No. 8 /3. Scope of Work	14. Integration with external applications like Single Window, CM Helpline, Invest India etc.	Need to understand all surrounding third party applications including these given applications so that we can understand the SAP PO and SAP Enterprise Portal requirement's here	Please refer Annexure II
33	Page No. 15 /Form 3	Experience of the bidder as per various conditions mentioned in Section 4	We can provide Authorized Signatory / CA letter barring information like Total no. of staff months, Name of Senior Staff (Project Director/Coordinator, Team Leader) involved and Functions Performed:	Can be considered
34	Page No. 15 /Form 3	Note-: Documents viz. Letter of Award/Agreement, duly certified by the authorized signatory of the bidding company/Chartered Accountant to be enclosed in support of projects.	Due to NDA with our customers we cannot share the Work Order copy. Please allow us to submit the relevant project details certified by the Company Secretary	Other documents specified in EoI can be submitted
35	Page No. 9 / 4. Criteria for Short listing	Bidder's Experience: Work Order & Completion	Due to NDA with our customers we cannot share the Work Order copy. Please allow us to submit the relevant project details certified by the Company Secretary	Other documents specified in EoI can be submitted
<b>ABM Knowledgeware Ltd</b>				
36	Page No. 7 / 2.4 Existing Software Specifications	2.4. Existing Hardware Specifications	We propose that SIIDCUL may allow bidders to propose cloud based/ SaaS based solution. This will have less CAPEX as well as Pay per use option	As per EOI document.
37	Page No. 8 /3. Scope of Work	1. SIIDCUL Services	What are the SIIDCUL services please elaborate or provide list of services.	<ul style="list-style-type: none"> <li>• Please refer Annexure-1</li> </ul>

38	Page No. 8 /3. Scope of Work	The bidder is required to propose the platform to develop ERP solution for SIIDCUL. The bidder is also required to provide the hardware requirement for the Proposed ERP platform.	We understand that SIIDCUL is expecting bidders to propose ready and proven solution. Allowing bidders to develop a fresh ERP solution on any platform can be a risk to project success.	Bidder will proposed ERP platform at the stage of EoI. It would be discussed/clarified at RFP stage which platform will be allowed/Not Allowed /preferable
39	Page No. 9 / 4. Criteria for Short listing	<b>Financial Turnover</b> The firm should have a minimum average annual turnover of INR 25 crore from IT / ITes services in the previous three financial years (FY 2016-17, 2017-18 & 2018-19) or (FY 2017-18, 2018-19 and 2019-20)	We request SIIDCUL to keep average turnover of INR 50 Cr. atleast, which will allow financially stable and serious bidders to participate in the bid.	No change.
40	Page No. 9 / 4. Criteria for Short listing	<b>Bidder's Experience:</b> The Bidder should have experience following areas in the last 05 years: <input type="checkbox"/> Minimum two projects of similar nature not less than the INR 01 Crore (Similar nature projects are defined as ERP solutions developed for Private organization/ Government/ PSUs etc.)	Implementation of ERP in Govt./ PSU requires very different skillsets and approach, Hence SIIDCUL should not consider experience in Implementation of ERP in Private Org.	No change.
41	Page No. 10/5. Evaluation Process	NA	Evaluation Process may also include Technical Presentation and Demonstration by the bidders, This will help SIIDCUL to evaluate capability and past experience and shortlist the bidders.	No Change
42	Page No. 11 / 1.5. Contract Period	For Four years (2 Year for Development and 2 years for Maintenance) from the date of signing of the Contract, subject to satisfactory performance of the successful bidder to be reviewed periodically, at least once in a month. The Contract may be extended on mutually agreed terms and conditions for further periods, but not exceeding in aggregate one year at a time.	The scope mentioned in EOI document will not require 2 Years for Implementation. We request SIIDCUL to consider 9 Months for Implementation and 3 Years Operations and Maintenance Support	One year after finalization of SRS and 3 years of Operation & maintenance
43	Page No. 11 /16. Facilities to be provided by department	(iii) The Agency's team shall be based at Registered Office of SIIDCUL on full time / need basis.	Requirement of Manpower will be actually understood during course of project, hence SIIDCUL may take manmonth rate of different categories of manpower at RFP Stage and opt for resources required during the project period	At RFP stage
<b>UNEECOPS</b>				
44	Page 9/ Criteria for Short listing	<b>Financial Turnover</b> The firm should have a minimum average annual turnover of INR 25 crore from IT /ITes services in the previous three financial years (FY 2016-17, 2017-18 & 2018-19) or(FY 2017-18, 2018-19 and 2019-20)	Turnover should be increased as compared to RFP Size and Project Scope	No change.
45	Page 9/ Criteria for Short listing	<b>Bidder's Experience:</b> The Bidder should have experience following areas in the last 05 years: less than the INR 01 Crore (Similar nature projects are defined as ERP solutions developed for Private organization/ Government/ PSUs etc.)	We request to consider the project experience from Indian clients only preferably from Govt. Bodies, We understand SIIDCUL is also a Govt. organization and should consider bidders project experience for same nature of clients	No change.
46	Page No. 10/ Evaluation Process	Evaluation Process	What will be Evaluation process, Is there any marking system for	No marking system at the stage of EOI.Shortlisting

				criteria is mentioned in EoI
47	Page No. 11/Contract period	1.5. Contract Period For Four years (2 Year for Development and 2 years for Maintenance) from the date of signing of the Contract, subject to satisfactory performance of the successful bidder to be reviewed periodically, at least once in a month. The Contract may be extended on mutually agreed terms and conditions for further periods, but not exceeding in aggregate one year at a	As per scope of EOI documents and SIIDCUL requirements, 2 Years for Implementation is too much duration, Generally this type of project should be completed within year, We request SIIDCUL to revisit the Timelines and Phase structure	One year after finalization of SRS and 3 years of Operation & maintenance
48	Page No. 17	3. Any Other Requirements: NOTE: All the hardware proposed above shall be capable of running the proposed ERP Application Software satisfactorily.	Who will procure Hardware?	SIIDCUL will procure Hardware
<b>M/s. Yash Technologies</b>				
49	NA	NA	In reference to subject line EOI – YASH Technologies is keen to submit EOI and Participate in pre bid meeting which is schedule for <b>26<sup>th</sup> Sep @ 2 PM</b> . I request you to please do share with us VC link for pre-bid meeting.	Pre-Bid Meeting Link Shared With User
50	NA	NA	Under the scope section point 1 to 13 these all functionalities to be met by the proposed solution. What would be the Rough Number of internal users	Internal user: 200 approx. External users : 3000 approx.
51	NA	NA	To provide Infrastructure cost at this stage of EoI is not correct approach as detailed analysis is require. We will provide the Hardware sizing.	You may submit configuration and tentative cost.
52	NA	NA	We understand that some old stand alone applications would be cut off and all data will be migrated in new system. In general practice in ERP at the time of GO live only master data is migrated for any successful project. Transactional data is not migrated.	Master data and Transactional data is required to be migrated.
<b>Atishay Limited</b>				
53	Page 9/ Criteria for Short listing	<b>Financial Turnover:</b> The firm should have a minimum average annual turnover of INR 25 crore from IT /ITes services in the previous three financial years (FY 2016-17, 2017-18 & 2018-19) or (FY 2017-18, 2018-19 and 2019-20)	We request the department to amend this criteria as following: The firm should have a minimum average annual turnover of INR 20 crore from IT / ITes services in the previous three financial years (FY 2016-17, 2017-18 & 2018-19) or (FY 2017-18, 2018-19 and 2019-20) This with enable more companies to participate	No Change
54	Page 9/ Criteria for Short listing	<b>Bidder's Experience:</b> The Bidder should have experience following areas in the last 05 years: * Minimum two projects of similar nature not less than the INR 01 Crore (Similar nature projects are defined as ERP	We request the department to amend this criteria as following:  The Bidder should have experience following areas in the last 05 years:	No change



		solutions developed for Private organization/ Government/ PSUs etc.)	* Minimum two projects of similar nature with not less than the INR 2.5 Crore cumulatively (Similar nature projects are defined as ERP solutions/ Web Portal/ Web Application developed for Private organization/ Government/ PSUs etc.) This with enable more companies to participate & quality of services will be assured	
<b>Silver touch</b>				
55	Pg. No. 6	2.2. About SIIDCUL  SIIDCUL has developed 7 world Integrated Industrial Estate (IIEs) facilitating and promoting industrial and economic development. These IIEs have industrial, Institutional, commercial and residential facilities incorporated within, ensuring access to hospital, schools, banks, malls and hotels.	What will be the geographical scope of this project? What will be the number of locations and quantum of users of ERP System?	SIIDCUL is a single entity with one Head Office and with 7 Regional Offices at present. Internal user: 200 approx. External users : 3000 approx.
56	Pg. No. 7	2.5. Existing Software Details	Do we need to Integrate ERP with Existing System? Request to share Technology and Version of Existing Applications	Need to develop new system. • Please refer Annexure II
57	Pg. No. 8	3. Scope of Work  The bidder is required to propose the platform to develop ERP solution for SIIDCUL. The bidder is also required to provide the hardware requirement for the Proposed ERP platform.	We understand SIIDCUL will provide required Infrastructure as per Sizing proposed by bidder, please clarify	Yes
58	Pg. No. 8	3. Scope of Work  The bidder is required to propose the platform to develop ERP solution for SIIDCUL. The bidder is also required to provide the hardware requirement for the Proposed ERP platform.	Can we propose COTS solution?	Please refer EOI
59	4. Criteria for Short listing /Pg. No. 9	<b>Bidder's Experience:</b> The Bidder should have experience following areas in the last 05 years: § Minimum two projects of similar nature not less than the INR 01 Crore (Similar nature projects are defined as ERP solutions developed for Private organization/ Government/ PSUs etc.)	We request to increase project value criteria and to consider Indian government client experience strictly	No change.
60	1.5. Contract Period /Pg. No. 11	For Four years (2 Year for Development and 2 years for Maintenance) from the date of signing of the Contract, subject to satisfactory performance of the successful bidder to be reviewed periodically, at least once in a month. The Contract may be extended on mutually agreed terms and conditions for further periods, but not exceeding in aggregate one year at a time.	We propose 12 Months of implementation and other duration as support phase	One year after finalization of SRS and 3 years of Operation & maintenance
61	Pg. No. 11	1.6. Facilities to be provided by department:	How many resources to be provided Onsite?	At the time of development onsite

		(iii) The Agency's team shall be based at Registered Office of SIIDCUL on full time / need basis.	Can we propose offsite remote support?	resources may not require. At the time of maintenance onsite support will be required at SIIDCUL premises. Rest details will be mentioned at the RFP stage.
<b>Tatwa Technologies</b>				
62	NA	NA	In reference to the EOI for "Selection of professional agency for development and Implementation of ERP Solution", we are interested to participate in the prebid meeting tomorrow.  Kindly allow us to participate in the meeting. We have very good experience in implementation of ERP solutions for national and state governments in India.	Pre-Bid Meeting Link Shared With User
63	NA	NA	list of modules to be developed under the ERP however in work order we have comprises of 7 or 8 modules of these modules those who will be considered for evaluation or we need to have all the modules mentioned in ERP	Those may be considered.
64	NA	NA	Once the project is GO live and UAT is done then What about the Change Request. If there is some module development or functionality changes how do you consider?	Change Request clause will be mentioned at RFP stage.
<b>Luminous Infoways Pvt. Ltd.</b>				
65	Page No. 2/ Selection of professional agency for development and Implementation of ERP Solution	The bidder will be selected as per QCBS method (80:20) in accordance with the procedures of Uttarakhand Procurement Rules, 2017 along with all subsequent amendments.	The marks for technical evaluation is not given in this RFP. So, Kindly share the technical scoring for each criteria	This is EOI. Technical evaluation criteria will be given at RFP stage.
66	Page No. 9 /Criteria for Short listing	Minimum two projects of similar nature not less than the INR 01 Crore	Minimum two projects of similar nature not less than the INR 50 Lakhs OR Minimum one project of similar nature not less than the INR 01 Crore and two any e-governance projects not less than the INR 50 Lakhs	No change.
67	NA	NA	Any type of EOI response or document do we need to submit manually?	As defined in EOI.
<b>KPMG Advisory Services Private Limited</b>				
68	NA	NA	This is with reference to above mentioned Request for Expression of Interest. We would like to bring into your kind notice that we are very keen to participate in this opportunity.	Pre-Bid Meeting Link Shared With User.

			Requesting your good office to share the pre-bid meeting invite (online link) so that we can join the meeting online.	
69	NA	NA	Whether the SDC at Uttarakhand is on cloud? Whether they will give us VM and particular hardwares?	They have Cloud servers and physical servers also.  They will provide VM.
70	NA	NA	Any specific reason for asking hardware cost?  Is it mandatory to provide Hardware cost?	Only for comprehensive view of total cost involved. It may not be mandatory to provide Hardware costing but if you can provide it would help because it is not a qualification criteria.it is being collect just for information so that RFP can be prepared accordingly.
71	NA	NA	Existing BPMS is not automated? In new system you are looking for automated approval, automated drawing reading through bhoomi vikas niyam	Whatever the services SIIDCUL will be providing should be automated. Please refer Annexure I
72	NA	NA	Does SIIDCUL have offices in all district? You are planning to extent?	At present we have offices in 7 places in Uttarakhand which may increase by one or two.
73	NA	NA	The Purpose of this EoI is to understand the sizing and costing of the Hardware. what are the types of applications for software available in the commercial space. based on this you will prepare the RFP Any other Purpose of this EoI?	That is one of the purpose. We want to integrate our all the sections in one single software.
74	NA	NA	RFP will be limited or open?	Whoever would participate in EoI after short listing they would be provided the RFP

### Annexure-1

<b>Industrial Plot Services</b>	
<b>Sr. No</b>	<b>Service Name</b>
1	Land allotment
2	Transfer of Industrial Plots
3	Change in Constitution/Shareholding (Reconstitution)
4	NOC for Mortgage
5	Product change
6	Company name change
7	Surrender of Plots
8	Water connection
9	Restoration of Cancelled plots
10	Extension of time for Completion
11	Subletting/sublease of Plot/Unit

<b>Residential/Commercial/Institutional Plot Services</b>	
<b>Sr. No</b>	<b>Service Name</b>
1	Land allotment
2	Transfer of Plot
3	Allotment of shops
4	NOC for Mortgage
5	Flat Transfer and Mortgage Permission

## Annexure II

Existing Applications	Functions	Technical Specification	Comments
BPMS	To provide online services as mentioned in annexure I to investors/Allottes	Language- ASP.net , Architecture : MVC Database: windows, SQL server 2014	This application needs to be replaced with ERP module "SIIDCUL Services"
HRMS	Leave approval of employee, Tour approval ,salary slip generation of employee		This application needs to be replaced with ERP module "Human Resource Management System"
File Tracking	File No. generation and tracking of file movement		This application needs to be replaced with ERP module "File Management system"
Tally	Financial & Accounting work of SIIDCUL	Tally ERP-9.0	This application needs to be replaced with ERP module "Financial & Accounting system"

Surrounding Applications/External	Functions	Comments
<b>Single Window system</b>	Single window system is a centralized portal for investors. The portal is a medium of information for investors.	SIIDCUL Services needs to be integrated with Single window system.
<b>CM Helpline ,Smadhan</b>	Query and Grievance Management System for citizens of Uttarakhand	As SIIDCUL is one of the department in CM helpline portal. So any query Grievance related to SIIDCUL need to be integrated with ERP module "Grievance Management System"
<b>E-District</b>	E-District uttarakhand project intend to provide Government services to citizens through Common Service Centers (CSC) which are easily accessible. Services from different departments are brought under one umbrella at any CSC	SIIDCUL Services needs to be integrated with Single window system.
<b>GIS</b>	Geographical Information System	Real time data of land bank needs to be updated.